Cloud computing and cake

22 March 2016

@AdaptaforNFP #cloudcomputing

adapta
processes, people and technology

INSTITUTE OF CONSULTING
RECOGNISED PRACTICE

2016 MemberWise Recognised Supplier

Adapta Consulting

We are:

- A specialist information systems consultancy
- We only work with membership organisations, charities, associations, trusts and others in the NfP sector
- We are completely supplier-independent
- Our consultants have held senior positions in a broad range of different organisations
- Our advice and guidance is based on practical experience gained over many years.

adapta

Programme

14.00	**Arrival and welcome** Welcome to the event, introductions and overview of the agenda for the afternoon.
14:15	**Overview of cloud-base services available to the sector** A state of the market summary including a review of the key issues driving nfp organisations to cloud-based services.
14:30	**Case studies** Short stories from speakers Short practical case studies from speakers who have implemented cloud-based services within their organisation – including what has worked well …and what has not!
15:45	**Discussion and feedback** **All** A round table discussion and feedback.
16.30 - 17.00	**Review and close**

adapta

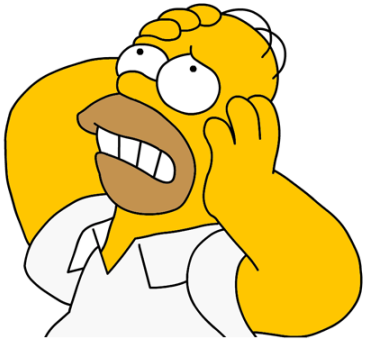
Cloud Computing

"On Premise" "Hosted" "Cloud"

adapta

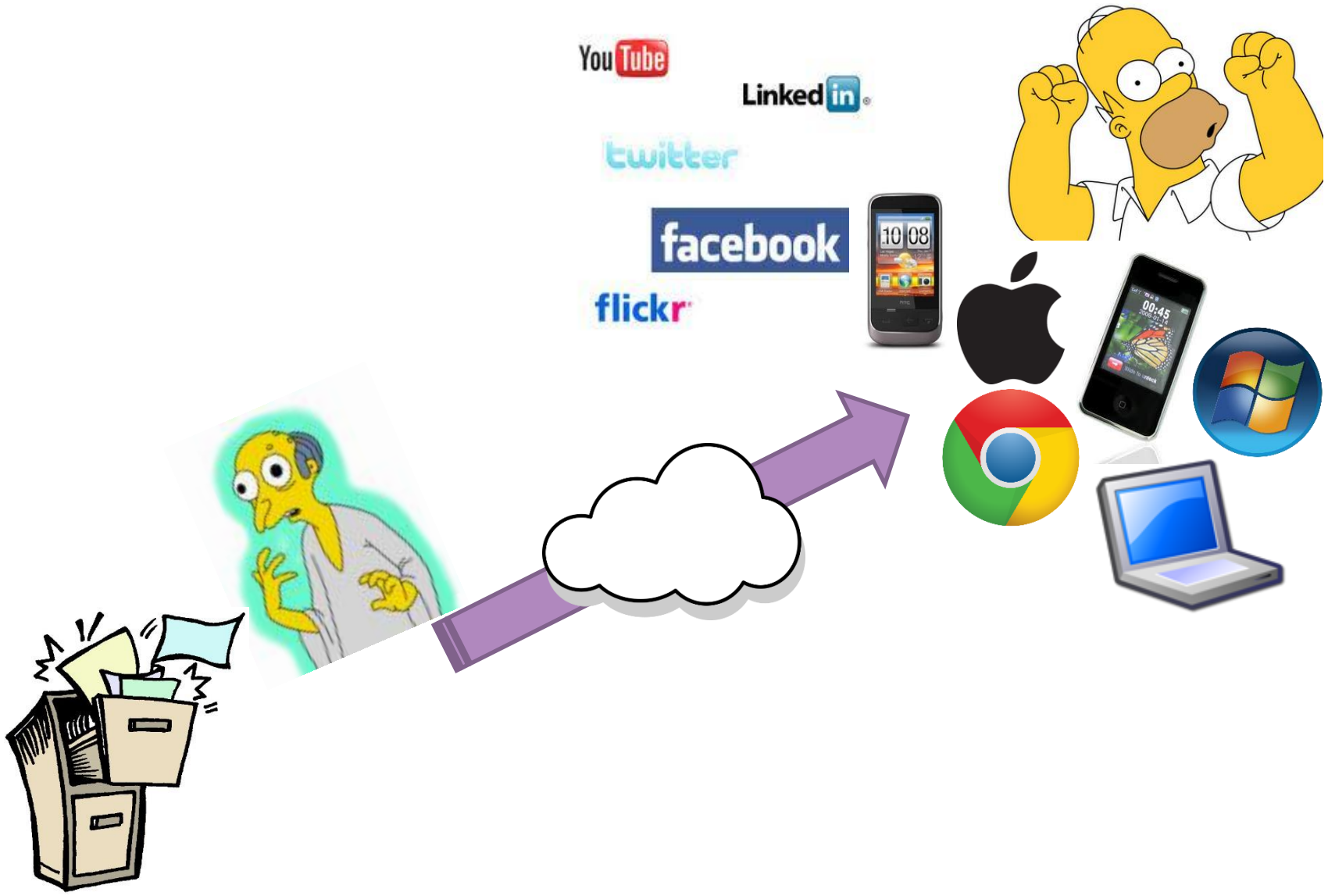
20th Century CRM……

Marketers



Supporters

21st Century CRM……



21st Century CRM……

adaptapta

Office 365

Simeon Lewis
Head of IT
SimeonLewis@worldanimalprotection.org
World Animal Protection

We were known as WSPA
(World Society for the
Protection of Animals)

World Animal Protection

Who we are

Global Not for Profit Organisation

Our vision: A world where animals live free from suffering

The world's leading global animal welfare organization

400+ employees, global income of $67 million

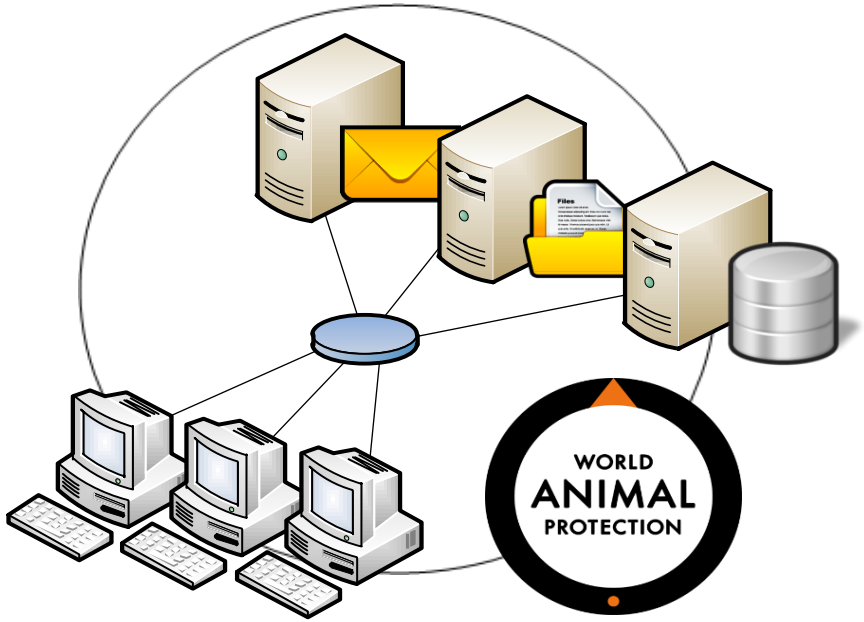
4 Program Areas: Communities, Disasters, Farming and Animals in the Wild

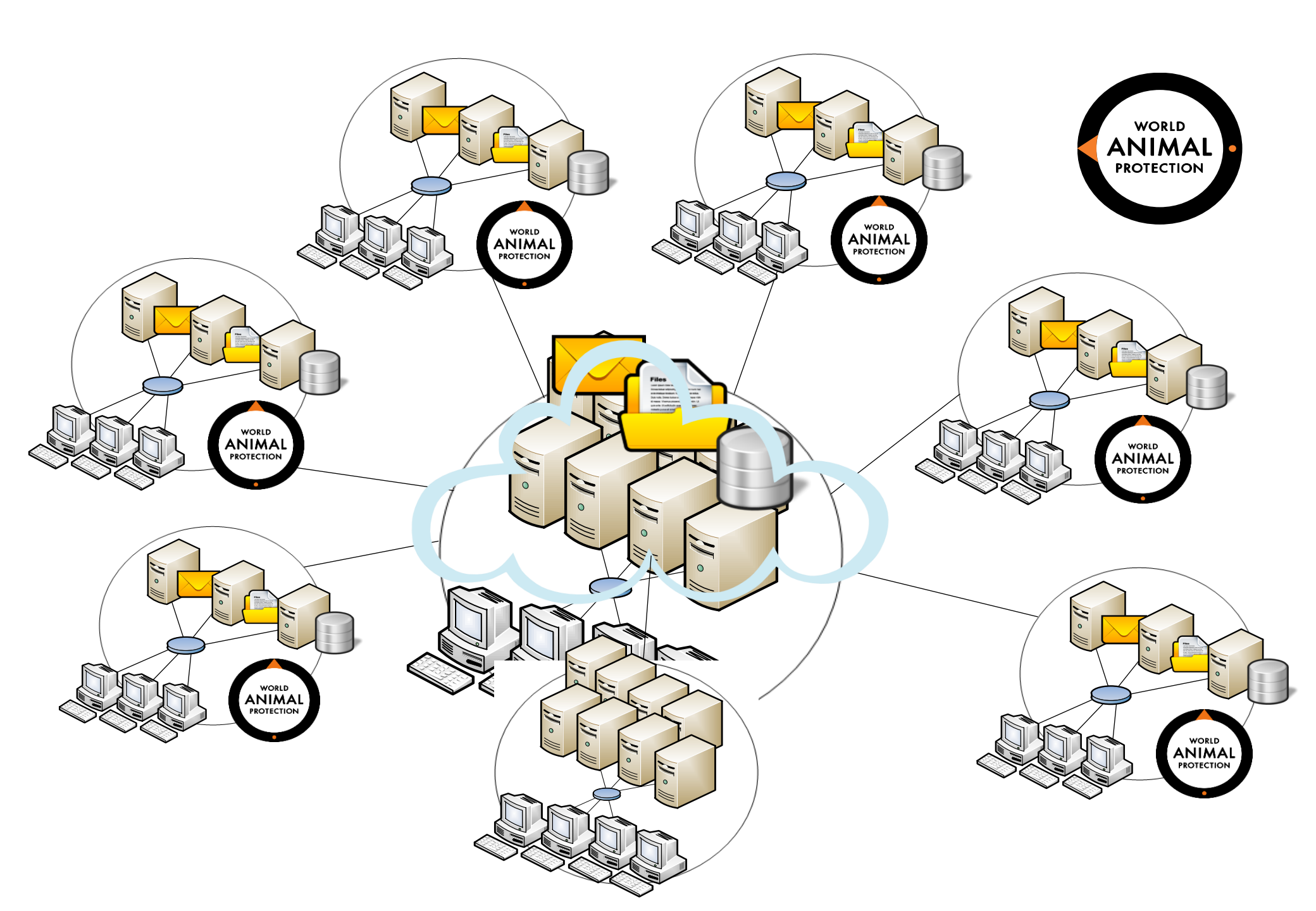
Active in over 50 countries

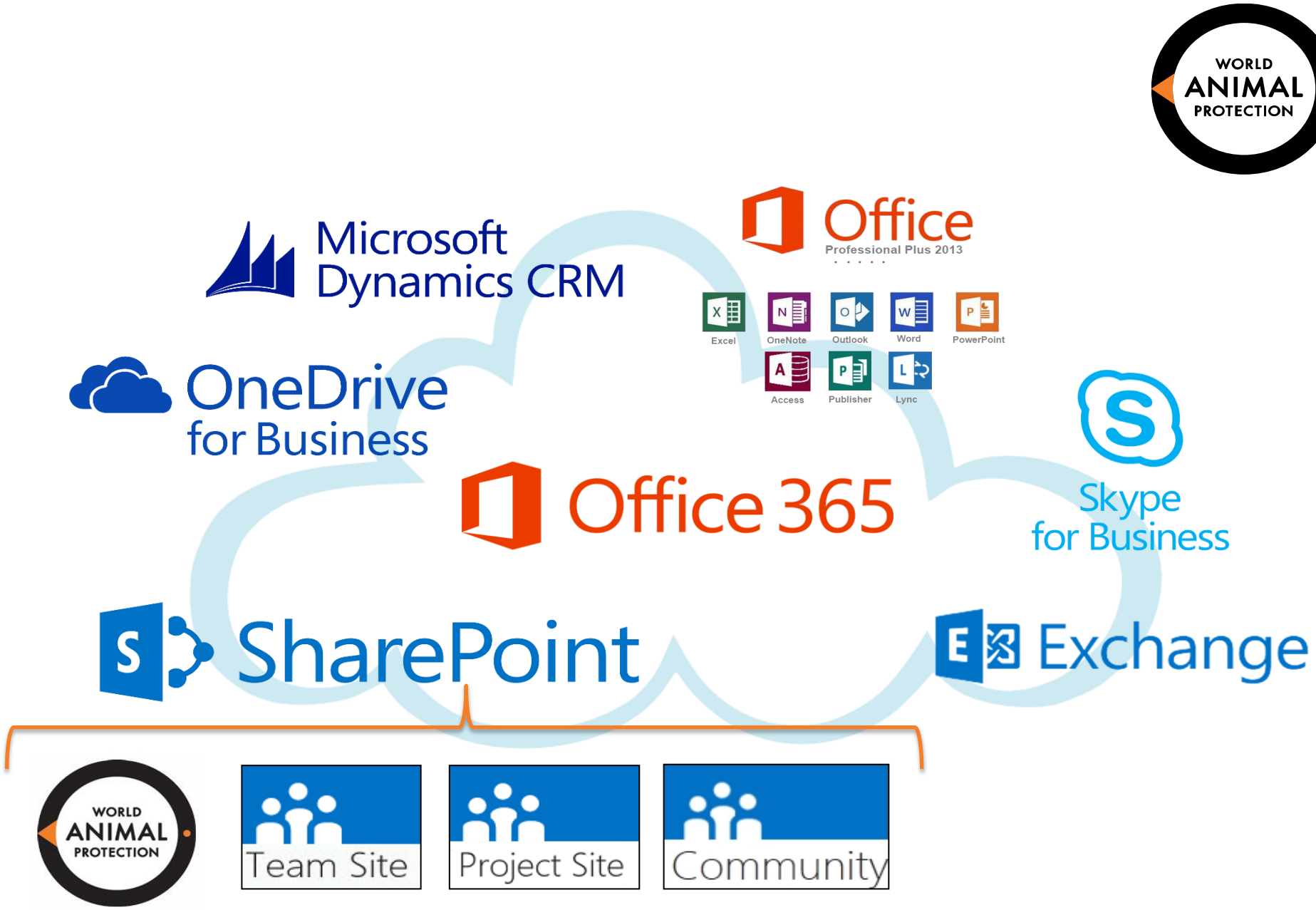
www.worldanimalprotection.org

Business Challenges

- Enhance collaborative culture
- Support remote staff and dispersed teams
- Improve access to information
- Make the most of limited resources
- Rebrand – World Animal Protection
- No Wide Area Network

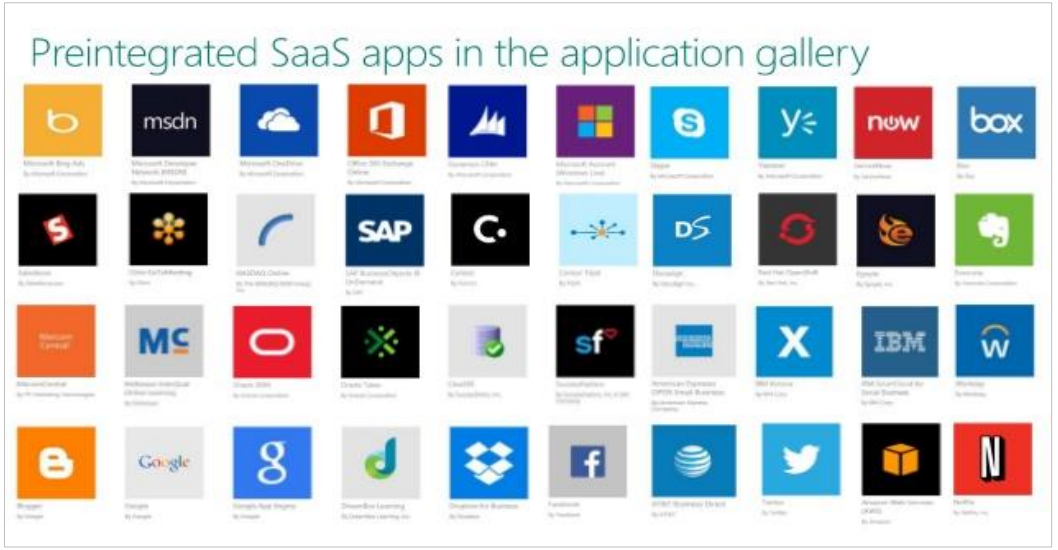

WORLD
ANIMAL
PROTECTION


WORLD
ANIMAL
PROTECTION
Files


WORLD ANIMAL PROTECTION
Microsoft Dynamics CRM
Office
Professional Plus 2013
Excel
OneNote
Outlook
Word
PowerPoint
Access
Publisher
Lync
OneDrive for Business
Office 365
Skype for Business
SharePoint
Exchange
WORLD ANIMAL PROTECTION
Team Site
Project Site
Community

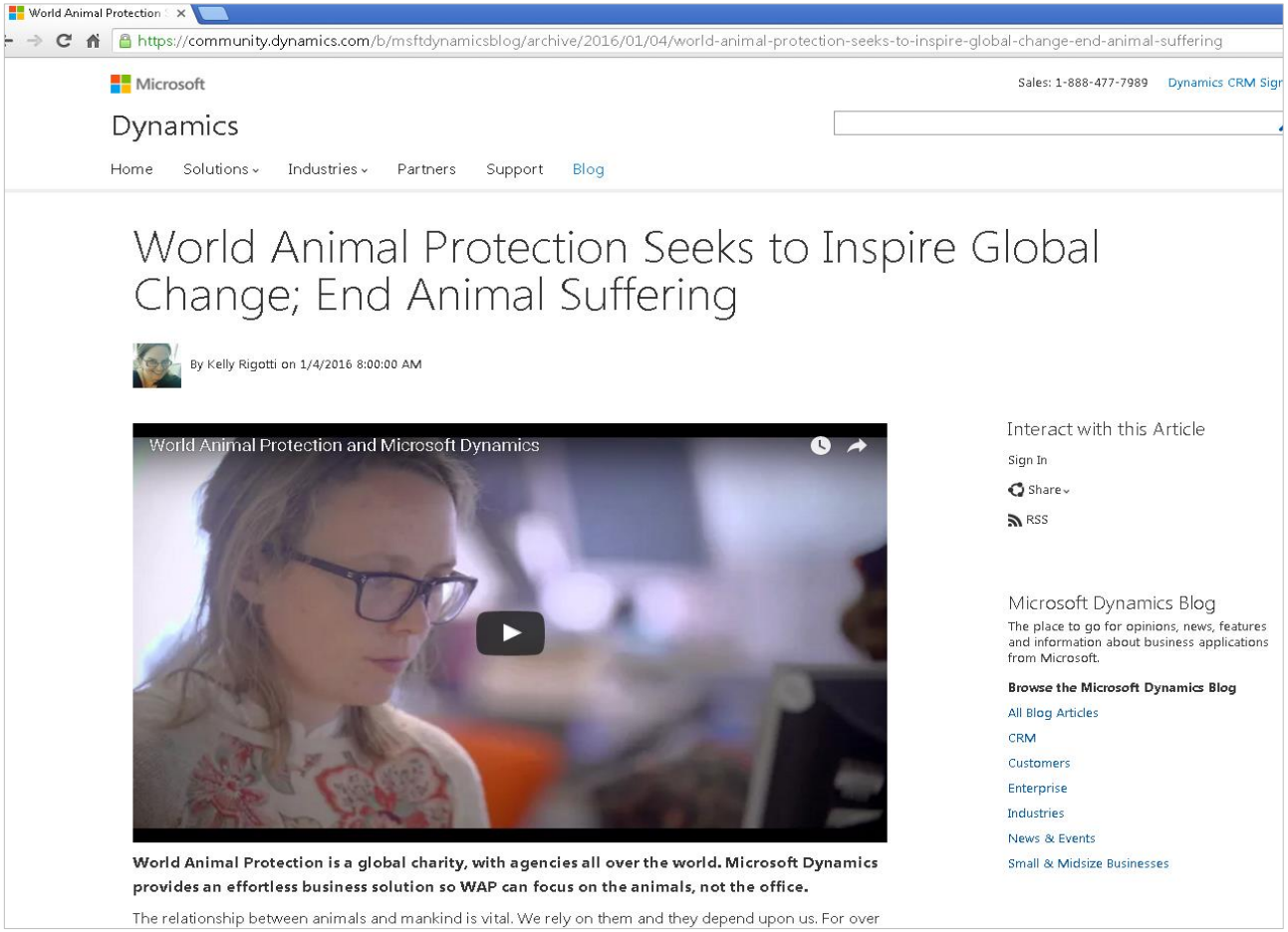
Azure AD Premium

- Identity and access management
- Provides cloud write-back capabilities enabling solutions like self-service password reset for your on-premises users.
- Supports thousands of pre-integrated applications



Questions and Answers

Microsoft Case Study

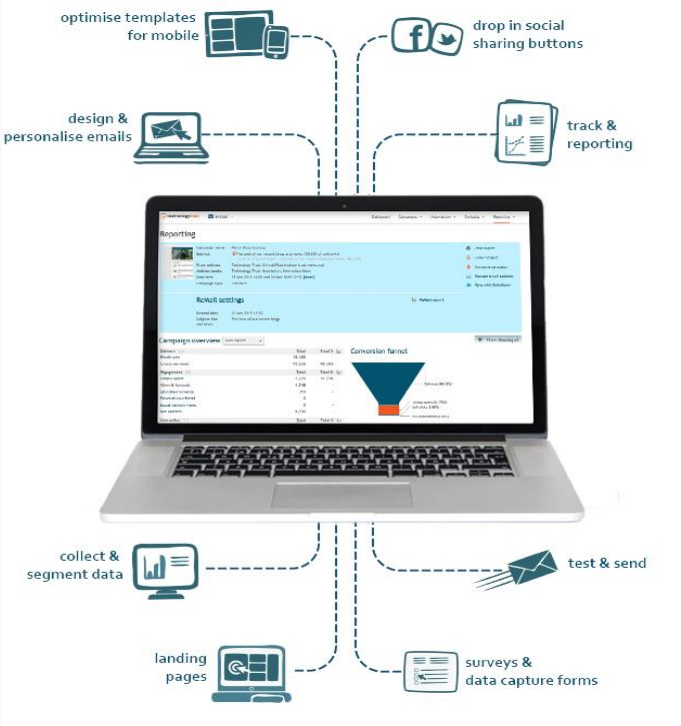


TECHNOLOGY TRUST
A JOURNEY TO THE CLOUD

Richard Cooper
Technology Trust

tt-mail

Response Marketing



CHARITY DIGITAL NEWS

tt-exchange

Adobe
You can use Adobe products to edit images, design websites, publish newsletters, create video and audio productions, and more.
Adobe products
View Adobe partner page

AUTODESK
Autodesk's advanced design software can be used to design buildings, infrastructure, products, entertainment content, and more.
Autodesk products
View Autodesk partner page

Bitdefender
Bitdefender Internet Security is security software that protects computers from viruses, spam and other online threats.
Bitdefender products
View Bitdefender partner page

techsoup boost
TechSoup Boost offers a stream of special offers that help them provide you with more of the tech and resources you want for less money over time.
Boost products
View Boost partner page

box
You can use Box to manage and collaborate on content with staff members and volunteers and to distribute content to beneficiaries.
Box products
View Box partner page

Bytes of Learning
UltraKey from Bytes of Learning, systematically teaches touch typing and safe keyboarding using voice, 3D animation, video, and virtual reality. It provides many options that adapt to a broad range of age groups and special needs.
Bytes of Learning products
View Bytes of Learning partner page

cisco
The Cisco Worldwide Programme brings Cisco's best-in-class networking products and technology to qualifying non-profit organisations.
Cisco products
View Cisco partner page

CITRIX
Citrix Online is a remote-connectivity tool offering web-based remote access, remote support and web conferencing solutions for individuals and organisations.
Citrix Online products
View Citrix Online partner page

Eventbrite
Eventbrite enables people all over the world to plan, promote and sell out any event. Eventbrite makes it easy for everyone to discover events, and to share the events they are attending with the people they know.
Eventbrite products
View Eventbrite partner page

huddle
Huddle is an online, cloud-based service offering enterprise-level collaboration tools, cloud content management, and team project and task management.
Huddle products
View Huddle partner page

mailshell
Mailshell Anti-Spam Desktop is a desktop-based spam-filtering solution for Windows users that intercepts incoming email messages before they reach the user's inbox.
Mailshell products
View Mailshell partner page

Microsoft
Microsoft donate over 150 of their most popular software titles to a wide range of UK charities.
Microsoft products
View Microsoft partner page

O&O Software
O&O Business Suite are system and data management applications for small and medium-sized organisations - designed to increase network performance, backup and restore disk images, rescue data, and support network administration.
O and O Software products
View O and O Software partner page

Prodigy Learning
Prodigy Learning is exclusively responsible for managing the Adobe Certified Associate (ACA) and Microsoft Office Specialist (MOS) training and certification programmes throughout the UK and Ireland.
Prodigy Learning products
View Prodigy Learning partner page

shopify
Shopify is a hosted e-commerce service that allows you to set up and run an online store on a new or existing website - with tools for designing a storefront, managing inventory, and accepting online payments.
Shopify products
View Shopify partner page

Symantec
Symantec helps consumers and organisations secure and manage their information. Their software and services protect against risks, completely and efficiently, enabling confidence wherever information is used or stored.
Symantec Desktop products
View Symantec Desktop partner page

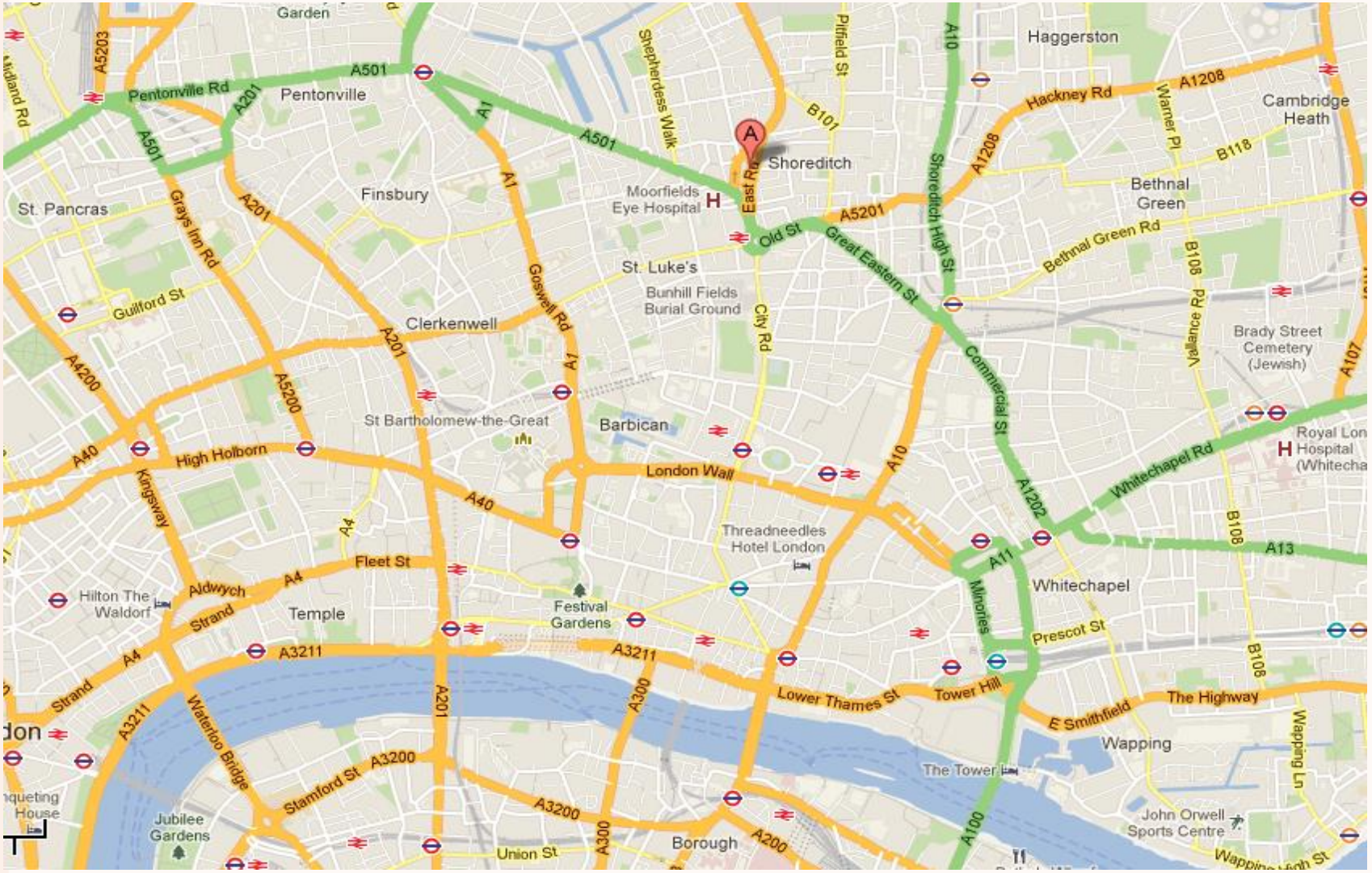
Symantec
Symantec helps consumers and organisations secure and manage their information. Their software and services protect against risks, completely and efficiently, enabling confidence wherever information is used or stored.
Symantec Enterprise products

TECHIMPACT
Install Office 365 on your own, with our help. Enrol in our professionally guided self-implementation program for charities moving to Office 365.
Tech Impact products

Office 365

Google for nonprofits

We were here


Garden
Pentonville Rd
Pentonville
A501
A201
A5203
Midland Rd
A1
Shepherdess Walk
Pitfield St
B101
A10
Haggerston
Hackney Rd
A1208
Warner Pl
Cambridge Heath
B118
Shoreditch
East Rd
Moorfields Eye Hospital
Finsbury
St. Pancras
Grays Inn Rd
Shoreditch High St
A5201
Old St
Great Eastern St
Bethnal Green
Bethnal Green Rd
B108
St. Luke's
Bunhill Fields Burial Ground
Goswell Rd
City Rd
Guilford St
Clerkenwell
Commercial St
Vallance Rd
Brady Street Cemetery (Jewish)
A107
A4200
A5200
St Bartholomew-the-Great
Barbican
Royal Lon Hospital (Whitecha
A40
High Holborn
London Wall
Whitechapel Rd
Kingsway
A4
Threadneedles Hotel London
A1202
A11
A13
Fleet St
Aldwych
Strand
Hilton The Waldorf
Temple
Festival Gardens
Whitechapel
Minories
Prescot St
A3211
Lower Thames St
Tower Hill
The Highway
E Smithfield
Wapping
Wapping Ln
Waterloo Bridge
A3200
Stamford St
The Tower
Jubilee Gardens
Union St
Borough
A200
A100
John Orwell Sports Centre
Wapping High St

These were the neighbours

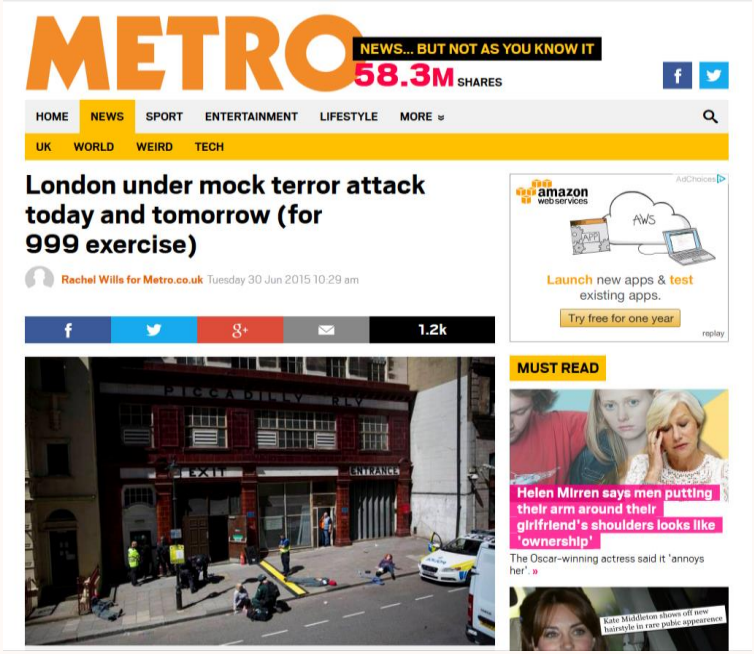
London 2012 Olympics: Fears grow of Olympic tube chaos

Fears are growing over the ability of London's tube network to cope during the Olympics after the system suffered another catastrophic morning.

So we moved

Not everyone was happy

More seriously



Cloud drivers

- Disaster recovery
- Flexible working for staff
- Lower costs/ better cost management
- Increased reliability
- Better systems

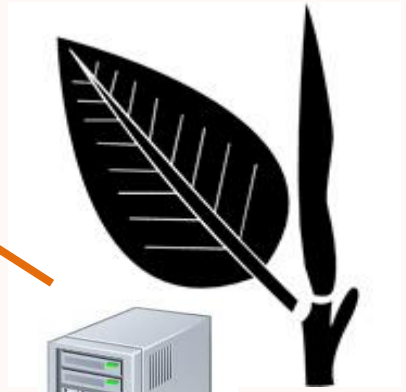
The beginning of our journey

tt-mail

tt-exchange

Internet

Technology Trust Office



Email
Files

Home

Where we were in 2012

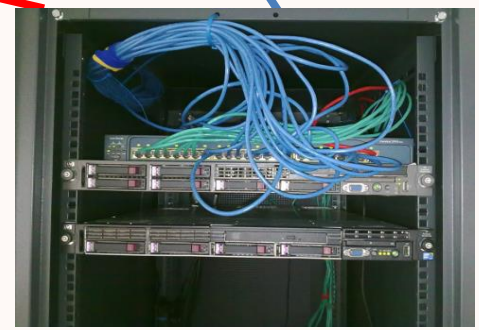
tt-mail

tt-exchange

Internet

Technology Trust Office

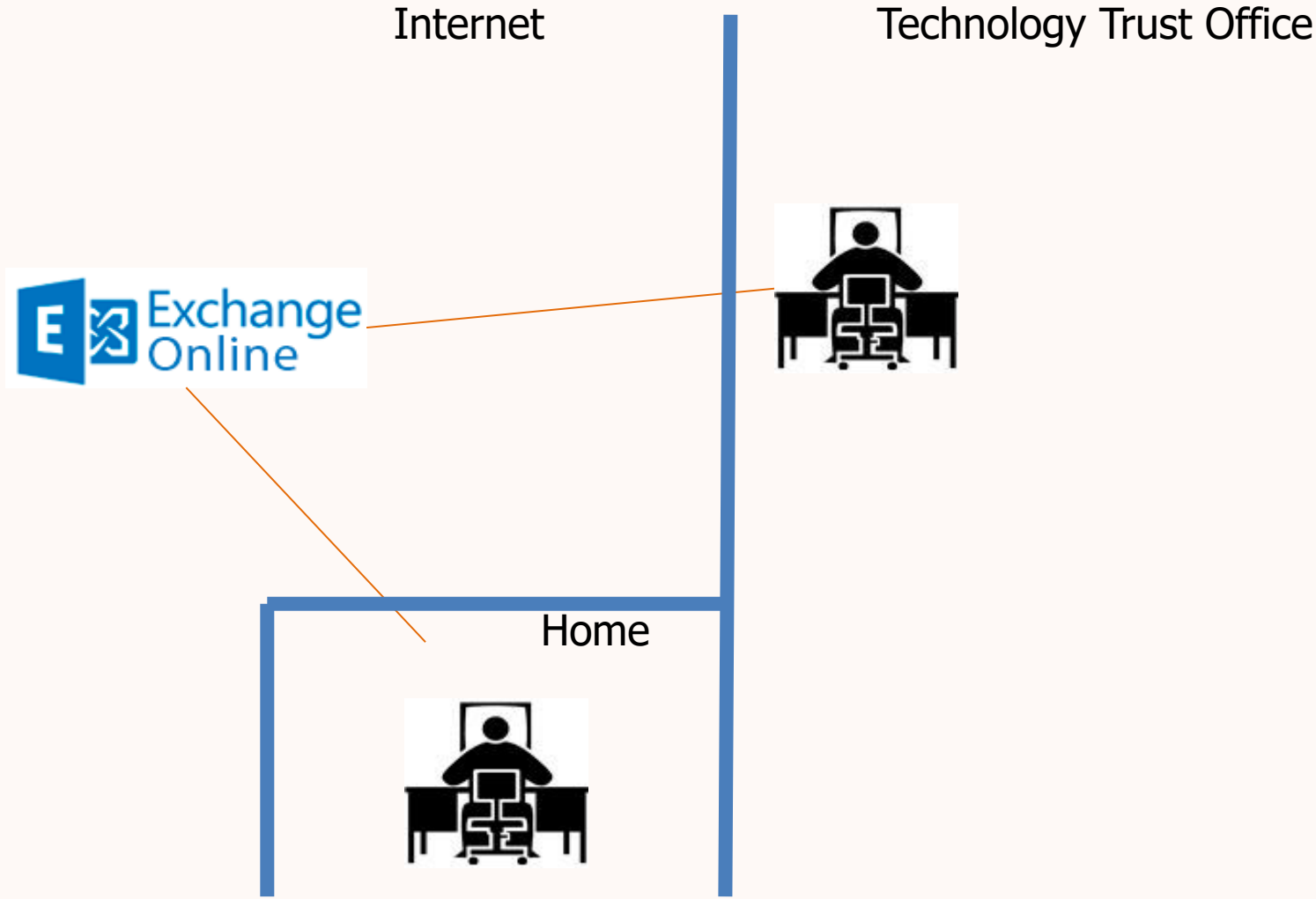
RDC



Email
Files

Home

Office 365 – email

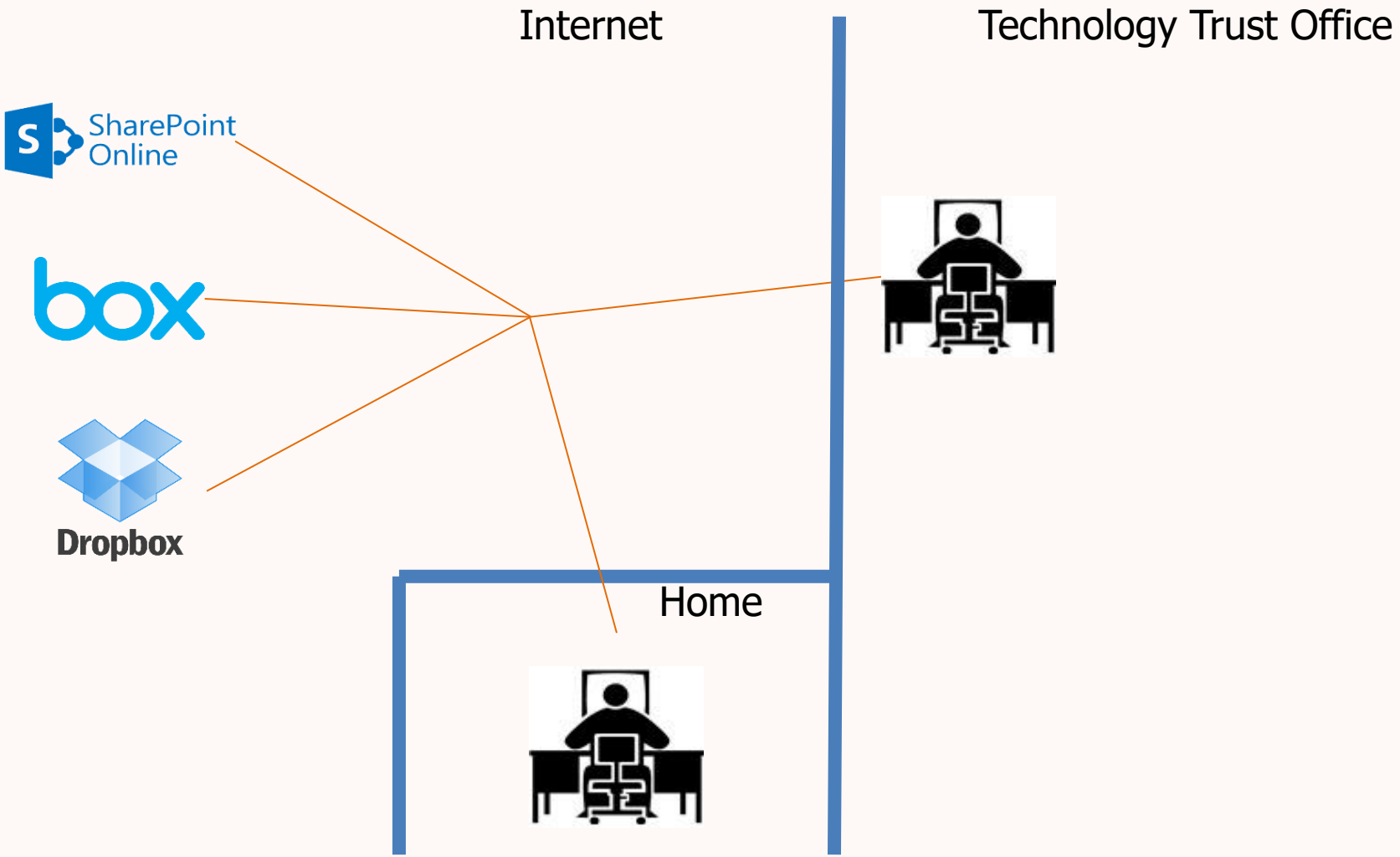


Shared Files

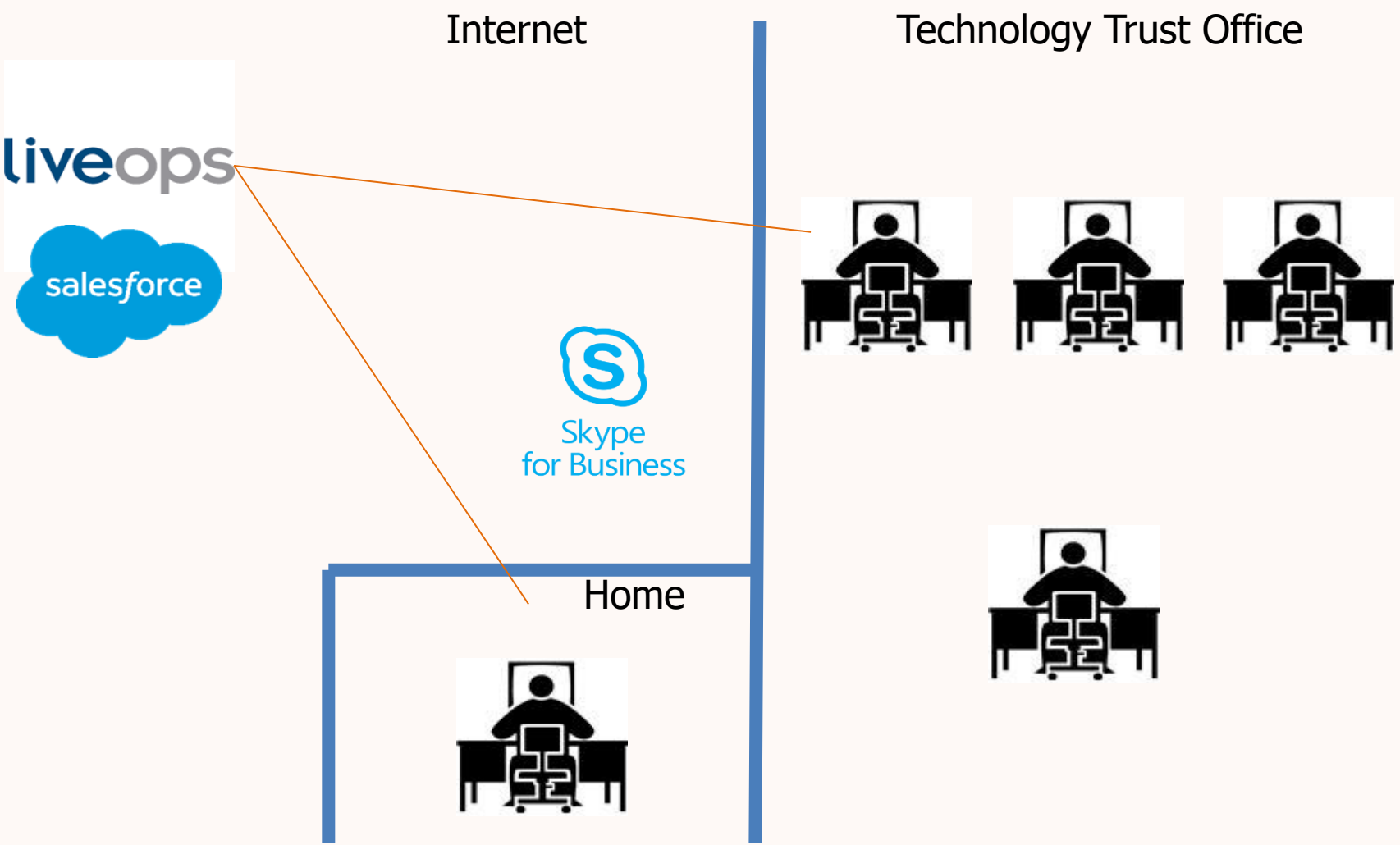
Most secure
- Client Data
- Personal Data
- dpa

Medium secure
- Operational data

Low security non-dpa
- personal files
- External non-secure



Telephones – improving client service



Office unplugged (sort of)

SharePoint Online

Exchange Online

Skype for Business

xero

box

salesforce

Wrike

Expensify

Dropbox

tt-exchange

tt-mail

People

Anywhere with internet	Home	Technology Trust Office
okta Symantec.cloud	okta Symantec.cloud	okta Symantec.cloud

Benefits

- Complete office flexibility
- Easy home working
- Very high reliability
- Massively increased functionality and usability
- Savings on support have offset revenue cost increases
  - Significant decrease in staff time spent on IT problems
- No anticipated capital costs

Learnings

- There are quite a few ways to do this
  - Read the reports (5 best ….)
  - Try before you buy
- Get as much bandwidth as you can afford into the office
- Identify the full cost of what you have today
- Do it in stages
- Take people with you
- Have a good ‘spring clean’ of your email and files

One problem we still have to solve .....

Discussion and feedback

adapta

Review and close