



Information Systems Planning and Cake

24 January 2018



@AdaptaforNFP

Programme

14.00 **Arrival and welcome**

14.15 **Approaches to information systems planning**

14.35 **Case studies**

Robbie Brander, Head of Digital and Business Solutions
Southbank Centre

COFFEE

Cristian Holmes, Chief Operating Officer & Deputy CEO
British Association for Counselling and Psychotherapy

15.45 **Discussion and feedback**

16.30- **Review and close**

17.00

Adapta Consulting

We are:

- A specialist information systems consultancy
- We only work with membership organisations, charities, associations, trusts and others in the NfP sector
- We are completely supplier-independent
- Our consultants have held senior positions in a broad range of different organisations
- Our advice and guidance is based on practical experience gained over many years.

Introductions

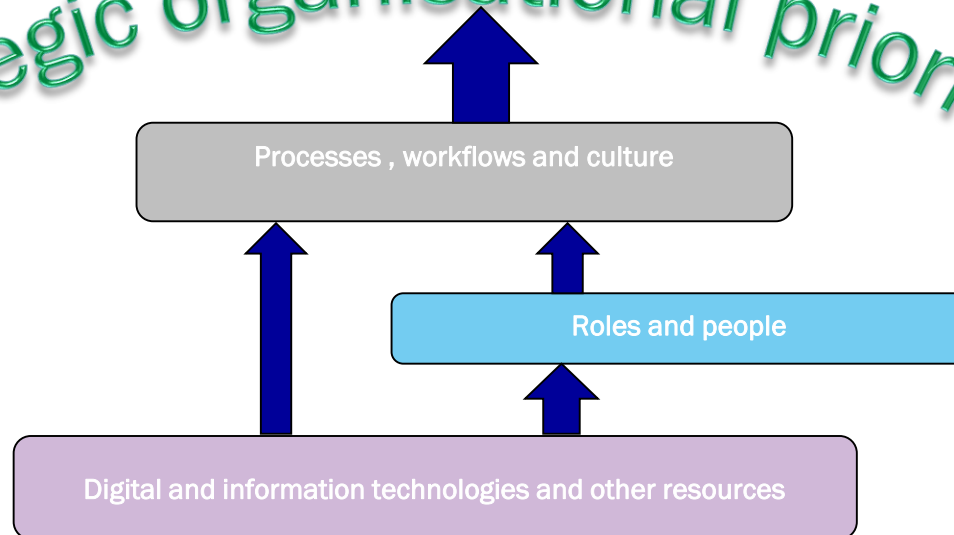


Approaches to information systems planning

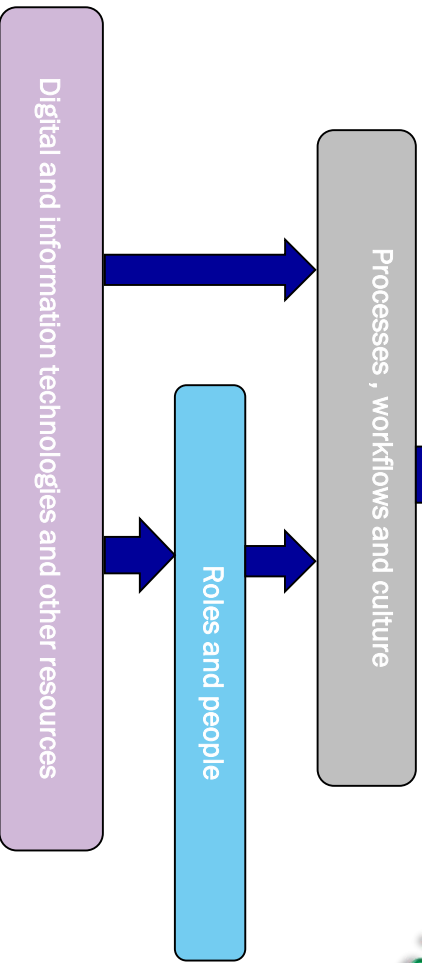
Iain Pritchard, Adapta Consulting



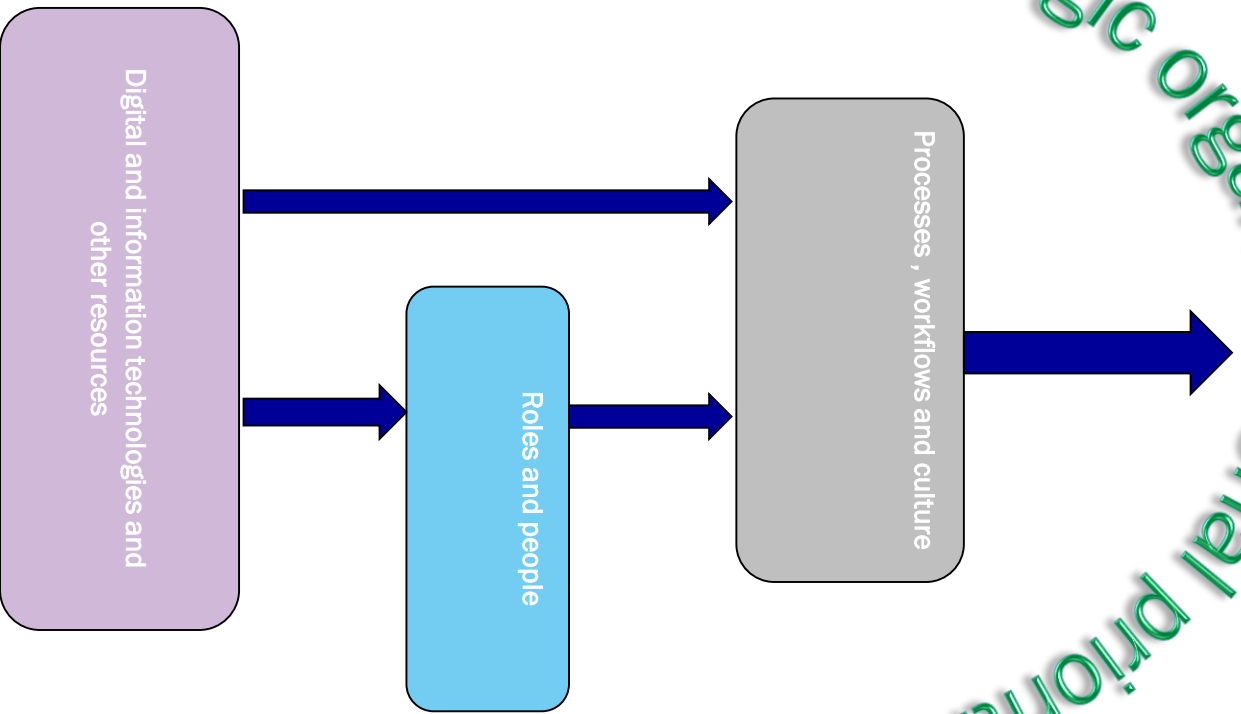
Strategic organisational priorities

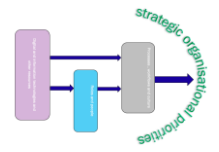
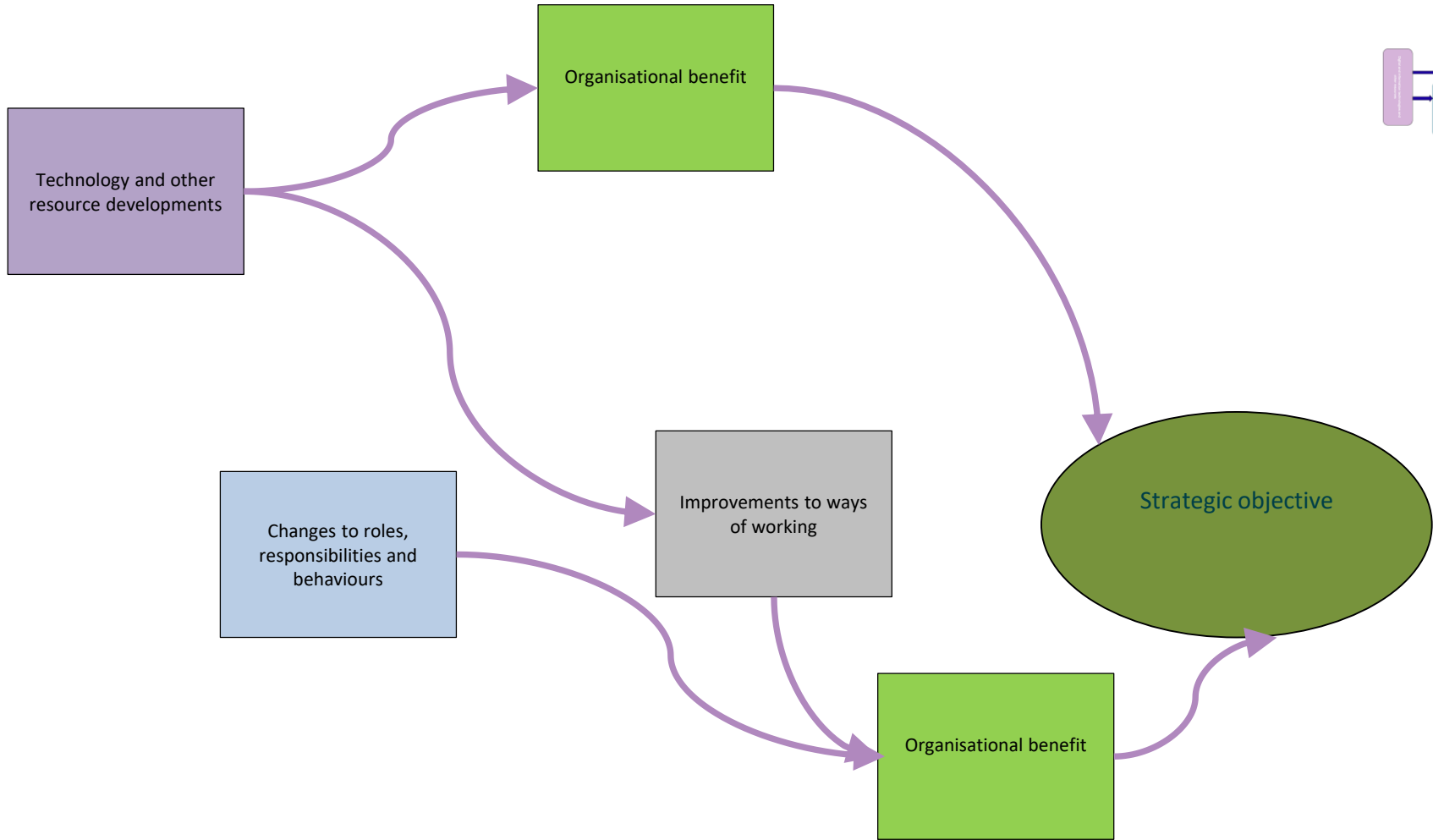


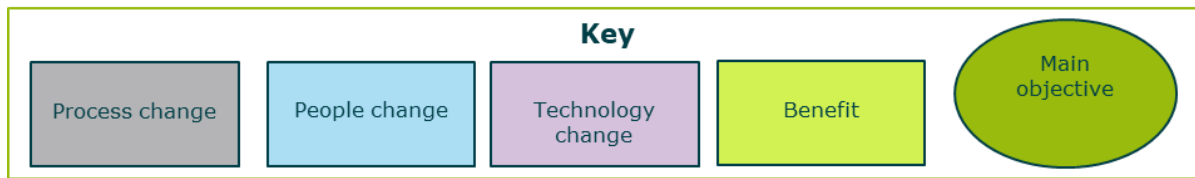
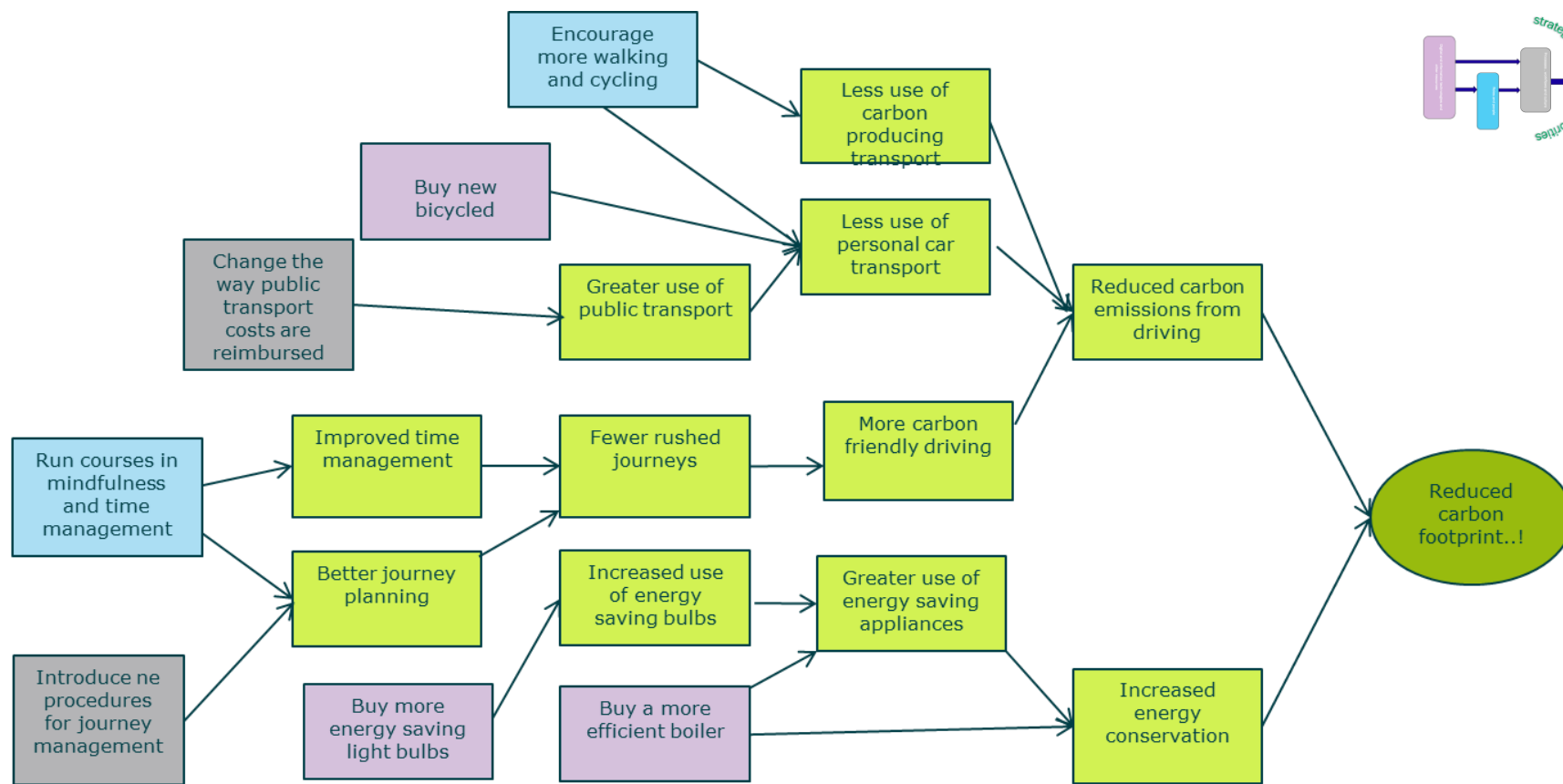
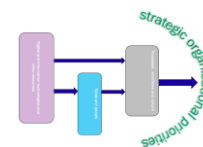
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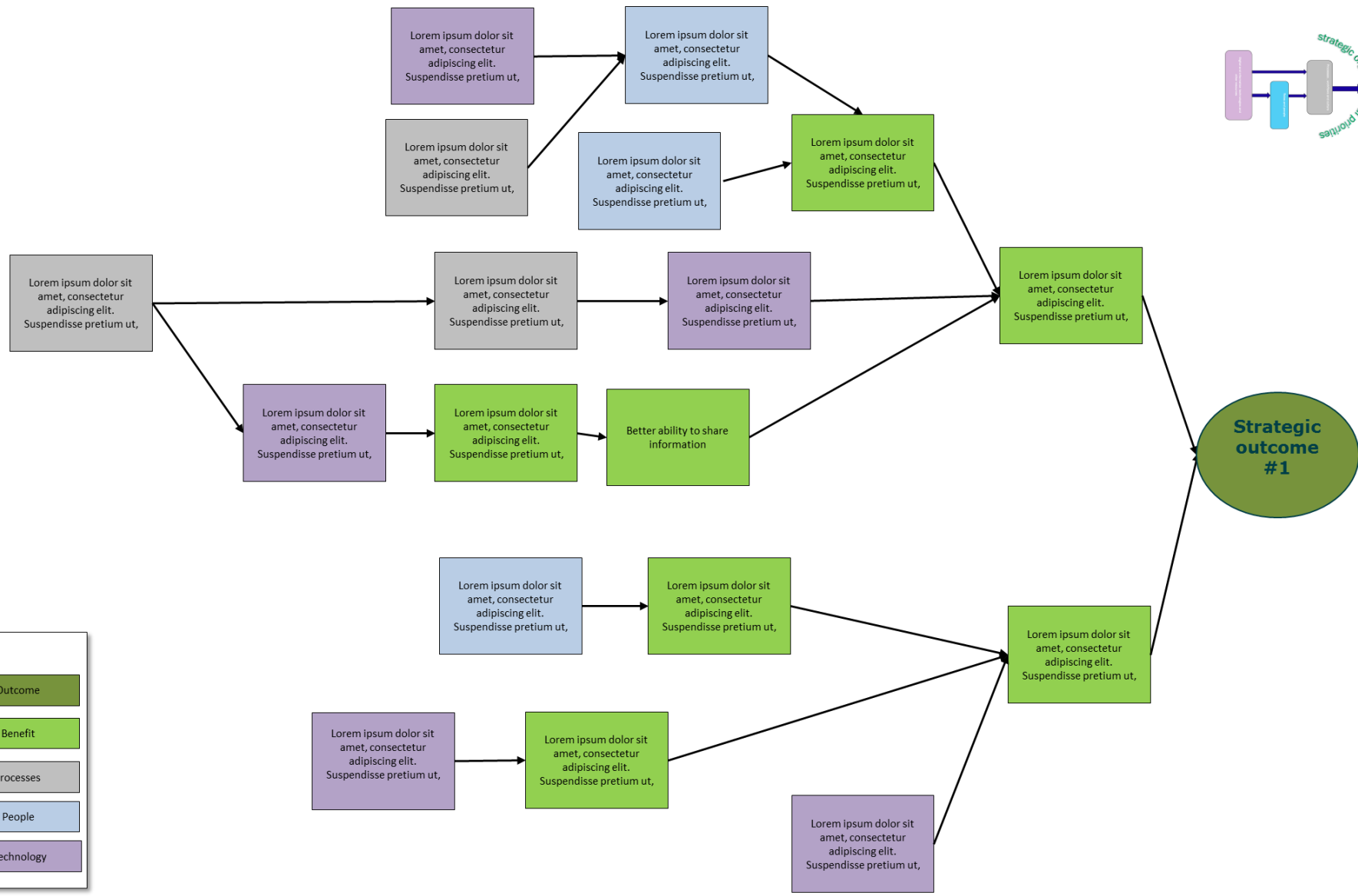
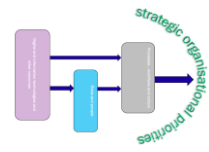


strategic organisational priorities



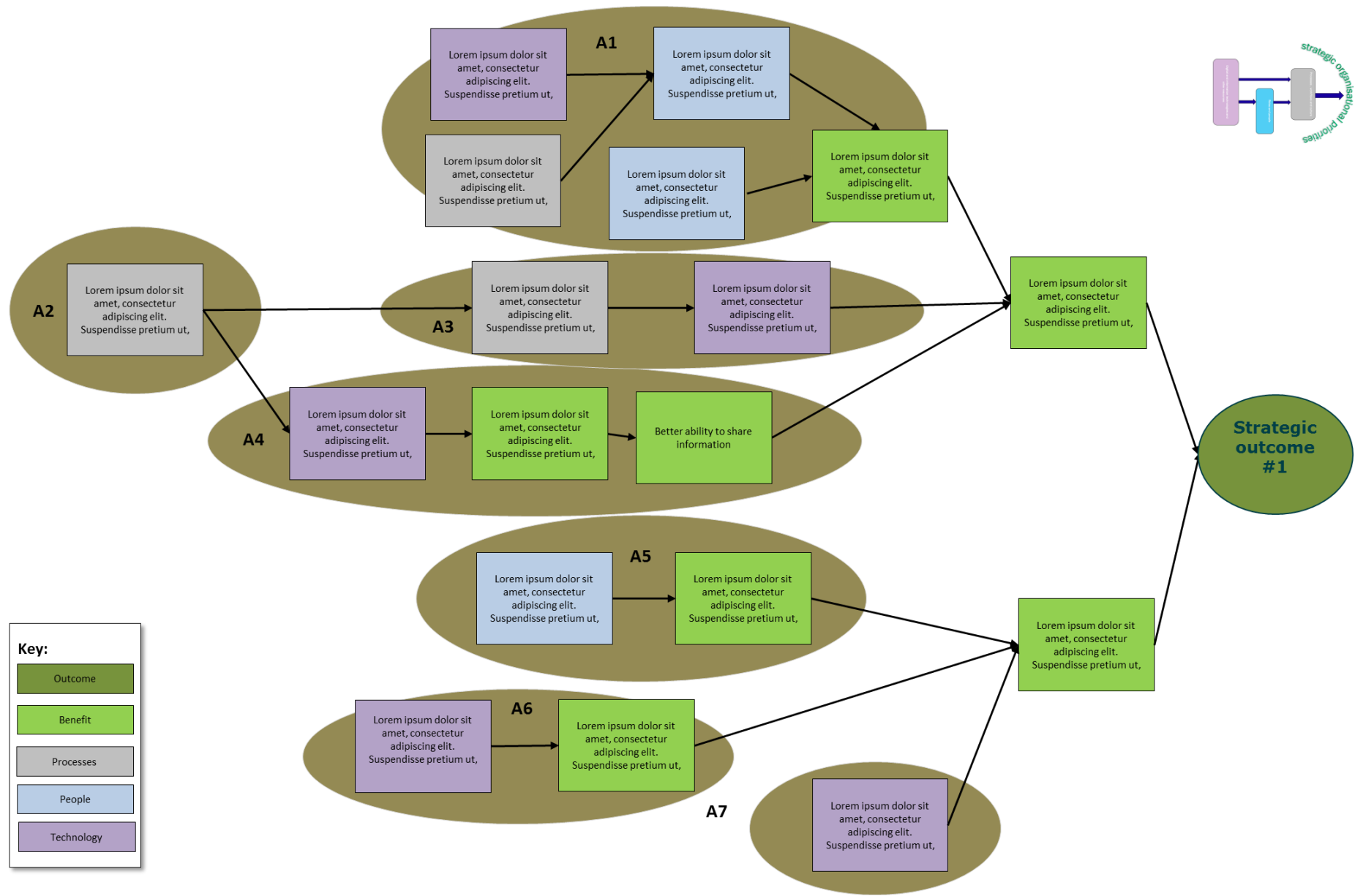
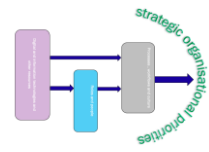






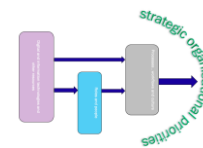
Key:

- Outcome
- Benefit
- Processes
- People
- Technology

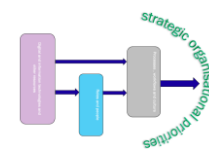
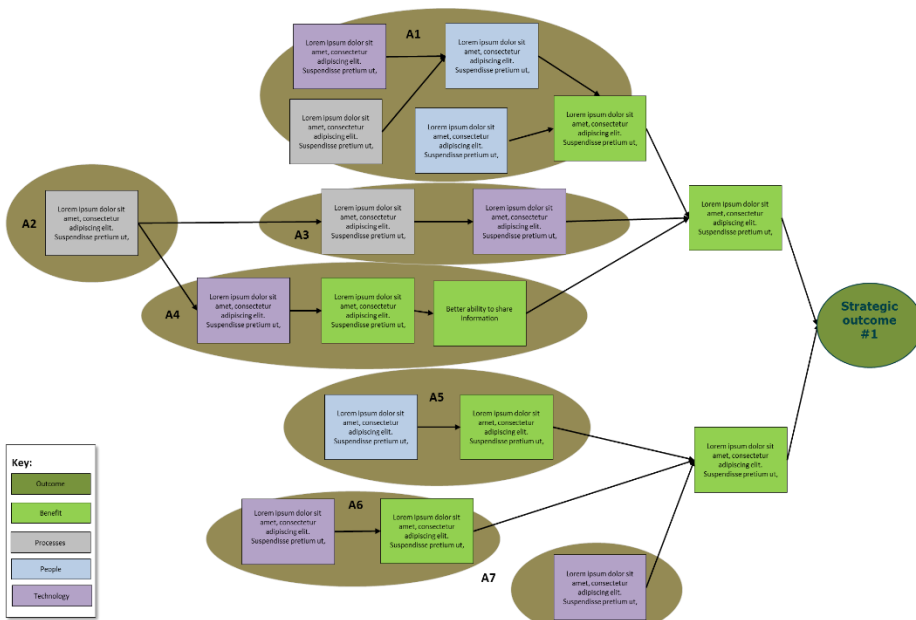


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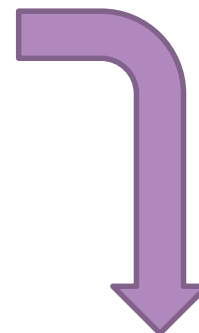
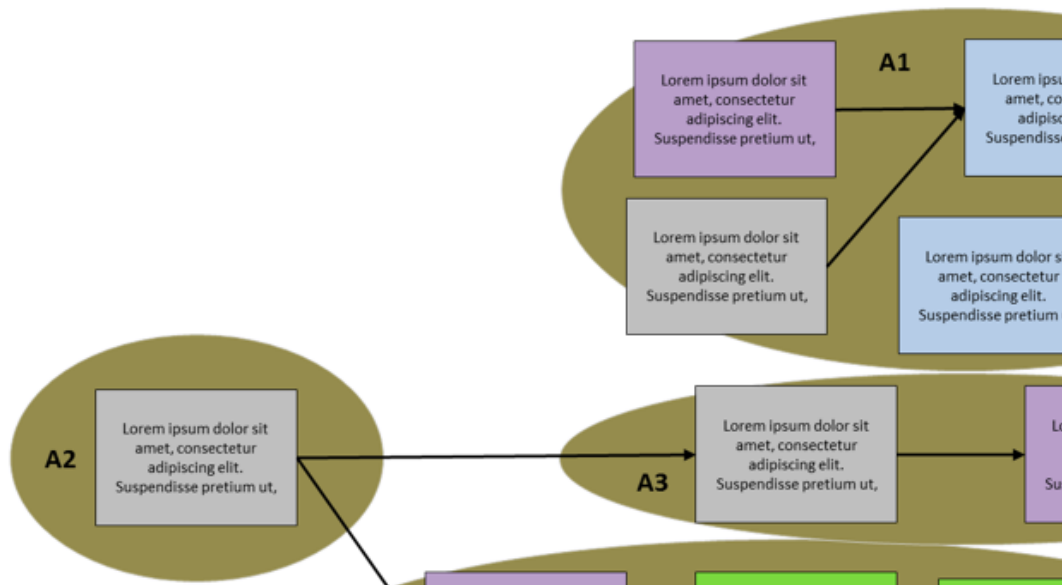
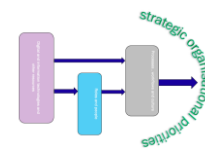
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	Project complexity	Project ownership	Stf staff effort (days per month)	Dept. staff effort (days per month)	External cost (£000s)	W1	W2	W3	W4	W5	W6	W7	W8	W9	W10	W11	W12	W13	W14	W15
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Further reading

- <http://www.theoryofchange.org/what-is-theory-of-change/>
- https://www.nesta.org.uk/sites/default/files/theory_of_change_guidance_for_applicants.pdf
- <https://www.thinknpc.org/publications/creating-your-theory-of-change/>
- <http://www.adaptaconsulting.co.uk/>

IS Planning Case Study

Robbie Brander

Background



Planning Structures



Operational

Risk

Financial

Strategic



Short Term

Long Term

Strategy

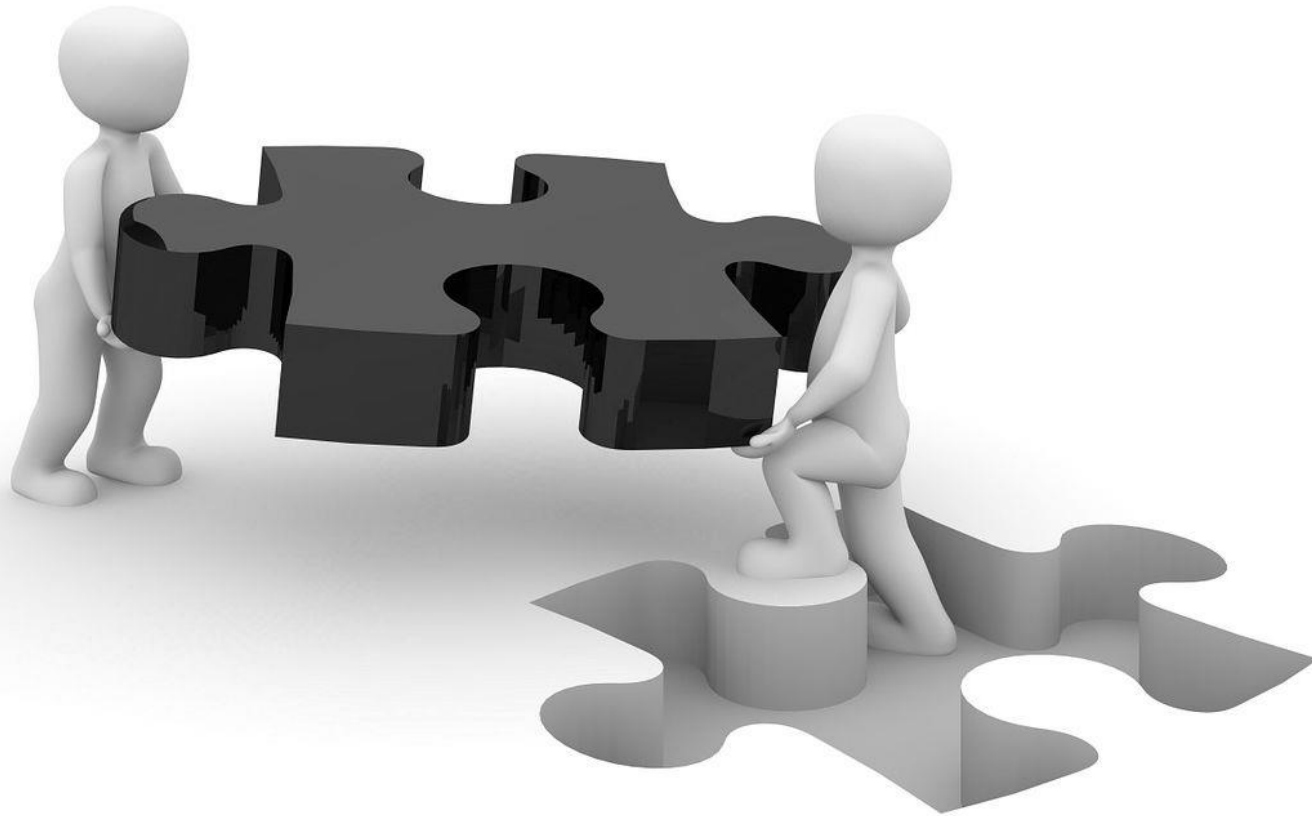


What Could Possibly Go Wrong?



- Priorities change
- Resource constraints
- Cultural differences
- Perception of IS

So....



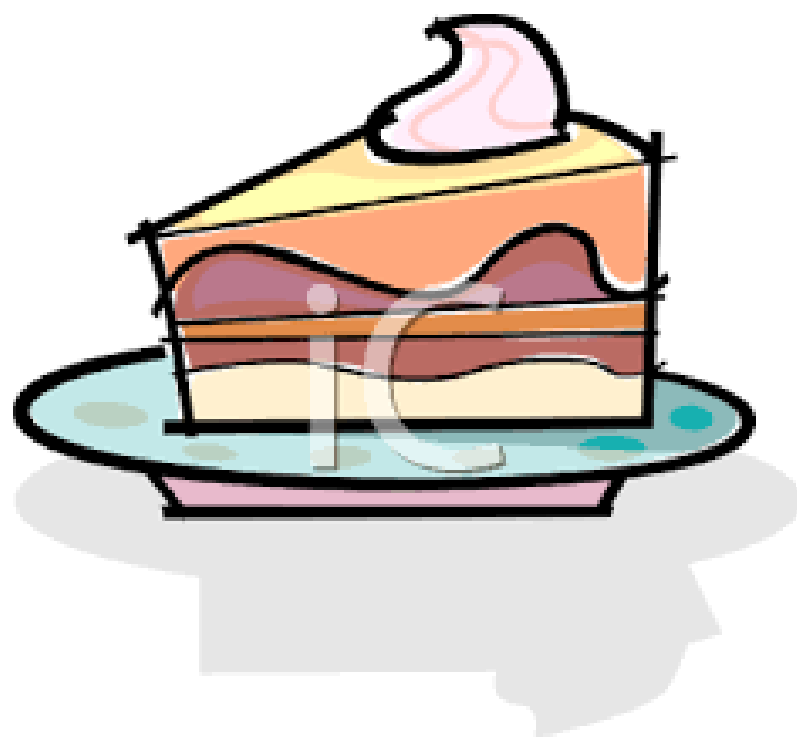
Contact

LinkedIn [Robbie Brander](#)

robbie.brander@southbankcentre.co.uk



Cake



Christian Holmes, Chief Operating Officer BACP

Case study to follow shortly

Discussion and feedback





Review and close